

## **ISSUE 18**

## CHANGI AIRPORT NAMED WORLD'S BEST FOR 25TH CONSECUTIVE YEAR



Changi Airport's 25th consecutive Best Airport in the World award – This 25-year recognition is unprecedented in Business Traveller magazine's awards history. *Photo courtesy of Changi Airport Group*.

A quarter of a century after it first won Business Traveller magazine's award for Best Airport in the World in 1988, Changi Airport has once again been named the world's best by readers of the leading travel publication.

This 25-year recognition is unprecedented in the magazine's awards history. Launched in 1984, the Business Traveller awards are an annual celebration of travel companies that have made a difference to the lives of travellers from the United Kingdom and Europe. The results are determined by votes from readers and authenticated by an independent auditing company. Other winners this year include Singapore Airlines and The Fullerton Bay Hotel Singapore.

Lee Seow Hiang, Chief Executive Officer, Changi Airport Group, said, "Changi Airport opened in 1981 without an explicit intent to be the world's best. What we did was to focus on the passengers we served and through the years, invested to develop an offering that resonates with the needs of our passengers and visitors.

"To stay ahead, we introduced practical and innovative facilities, and infused the Changi Service DNA – personalised, stress-free and positively surprising – in the overall airport experience. This philosophy of providing a first-class Changi Experience will continue to be the backbone of our success."