FUTURE AIRPORTS SERIES

AUGUST – NOVEMBER 2018
SINGAPORE AVIATION ACADEMY

SINGAPORE AVIATION ACADEMY
A Division of the Civil Aviation Authority of Singapore

NUS National University of Singapore | School of Continuing and Lifelong Education

Jointly developed with the renowned National University of Singapore, The Future Airport Series is the first programme in the market to blend design thinking, agile transformation and management concepts with aviation.

60 Years
SINGAPORE AVIATION ACADEMY
of Engaging Aviation Minds

FUTURE AIRPORTS: Transforming Mindsets of Airport Operators and Regulators for Tomorrow

13-17 August 2018

WHY YOU SHOULD ATTEND

Develop competencies to diagnose the state of transformation in your organisation, analyse trends in aviation industry, identify potential gaps to effect holistic transformation and develop a 'transformation road-map' unique to your organisation's vision, purpose and strengths.

FUTURE AIRPORTS: Technology and Digital Agility for Airport Operators and Regulators

15-19 October 2018

WHY YOU SHOULD ATTEND

Develop competencies to apply a transformative mindset shift and lead your organisation to become more agile to the needs of your airport operations and customers, as well as understand disruptive technologies and their potential impact in the aviation industry. This course is one of the few to focus on digital strategies and techniques for the aviation sector.

FUTURE AIRPORTS: Design Thinking for Airport Operators and Regulators

12-16 November 2018

WHY YOU SHOULD ATTEND

Develop competencies to apply design thinking in embedding a culture of innovation and creativity to tackle complexities as well as use solution-focused thinking to combine logic, imagination, intuition and systemic reasoning to create desired outcomes.

Shared by academia and industry experts, the Future Airports Series programme uses case studies from the various segments of the aviation industry, and includes experiential learning activities, such as learning journeys to Singapore Changi Airport and facilitated group discussions.

PROGRAMME HIGHLIGHTS

FUTURE AIRPORTS: Transforming Mindsets of Airport Operators and Regulators for Tomorrow

WHAT IS COVERED
- Transforming the enterprise
- Strategising and leading transformation efforts
- Overcoming challenges specific to your organisation
- Transforming the development and business process
- Understand the 'purpose' of transformation and how to get there via effective strategy design
- Discover the unique challenges of your organisation and industry and apply creative problem-solving techniques for 'Environment', Capabilities' 'Leadership' and 'Story'
- Sharing by airport operators and regulators on bringing one's airport through a transformation journey

FUTURE AIRPORTS: Technology and Digital Agility for Airport Operators and Regulators

WHAT IS COVERED
- Digital trends and challenges; new business models
- Identifying digitisation opportunities; charting the digital roadmap
- Generating growth through data and analytics
- Bridging the gap between business and Information Technology
- Automating the product/application delivery
- Transforming the digital development and business processes
- Sharing by airport operators and regulators on the need to stay agile and adapt to disruptions in technology
- Building up the digital capabilities specific for the aviation sector

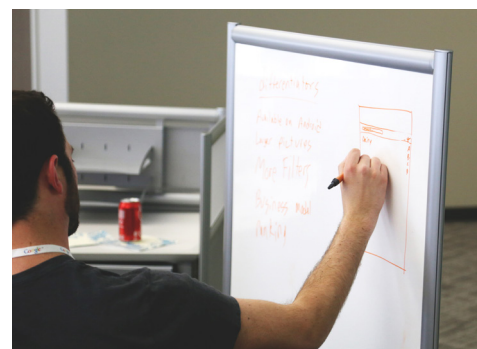### FUTURE AIRPORTS: Design Thinking for Airport Operators and Regulators

WHAT IS COVERED
- Design thinking to design doing
- 5-step design thinking process and apply 5-step process to real-life issues
- Personal reflection to crystallise learning and build commitment to shift mindset
- Sharing by airport operators and regulators on solving real-life problems in the airport using design thinking

LEARNING ACTIVITIES

Learning journeys to Changi Airport

Prototyping exercises

Discussions and exercises

Find out more at: www.saa.com.sg

Write to us at: saa@caas.gov.sg

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http://bit.ly/SAA_futureairports