

# Future Airports: Transforming Mindsets of Airport Operators and Regulators for Tomorrow

Jointly organised with School of Continuing and Lifelong Education, National University of Singapore

13 – 17 Aug 2018

In increasingly volatile and dynamic operating environments, leaders have to be agile and proactive in anticipating problems and igniting changes. Leaders often have to synergise limited resources and lead their organisations to transform so as to stay ahead of the competition.

## WHY YOU SHOULD ATTEND

Jointly developed with the renowned National University of Singapore, this course is one of the few globally available courses, that will equip course participants with the competencies to diagnose the state of transformation in your organisation, analyse trends in aviation industry, identify potential gaps to effect holistic transformation and develop a 'transformation roadmap' unique to your organisation's vision, purpose and strengths. Experiential learning activities, mobile learning (with Gnowbe apps) and facilitated group discussions are introduced to reinforce the learning journey.

## WHAT YOU WILL LEARN

Upon completion of this course, you will be able to:

- Gain the big picture of the aviation landscape and the purpose of transformation
- Identify possible gaps in your organisation and industry
- Develop competencies to address difficult issues with creativity and critical thinking
- Apply Story, Purpose, Environment, Capabilities, Leadership (SPEC'L) framework, to assess the state of transformation in your organisation
- Design interventions around the SPEC'L framework to help your organisation transform systemically, in a structured way

## WHAT IS COVERED

- Transforming the enterprise
- Strategising and leading transformation efforts
- Overcoming challenges specific to your organisation
- Transforming the development and business process
- Getting started in your organisations
- Understand 'Purpose' of transformation and how to get there via effective strategy design
- Discover the unique challenges of your organisation and industry and applying creative problem-solving techniques for 'Environment', 'Capabilities', 'Leadership' and 'Story'
- Sharing by airport operators and regulators on bringing one's airport through a transformation journey

## LEARNING ACTIVITIES

- Case Studies
- Discussions and Exercises
- Experiential learning activities (including Gnowbe apps)
- Learning Journeys to Changi Airport

## WHO SHOULD ATTEND

This course is designed for director-level and senior management personnel of civil aviation administrations, airports, and organisations in the aviation industry.

## DURATION

Day 1 – 3: Future Airports: Fundamentals of Transforming Mindsets

Day 1 – 5: Future Airports: Transforming Mindsets of Airport Operators and Regulators for Tomorrow

## FEES

Future Airports: Transforming Mindsets - To be advised

Future Airports: Transforming Mindsets of Airport Operators and Regulators for Tomorrow: To be advised

*Fees may also be paid in USD. Participants from Singapore are required to add GST to the course fee.*

## DISCOUNT

- SAA Alumni – 10% discount
- Group Discount – Enjoy a group discount for three or more participants registered at the same time from the same organisation and billing source:
  - Three to six: 10%
  - Seven to nine: 15%
  - Ten or more: 20%