

23RD OPERATIONAL SERVICES REVIEW TARGETS AVIATION SAFETY AND EFFICIENCY



Participants gather at CAAS for the 23rd meeting of the Operational Services Review Group Meeting

The Civil Aviation Authority of Singapore (CAAS) is committed to set up regular consultations and reviews with international aviation organisers and stakeholders. Such events are aimed at maintaining a continuous flow of information and creating an open channel for communication among aviation users and Air Navigation Service Providers (ANSPs).

The 23rd meeting of the Operational Services Review Group (OSRG), organised by CAAS, aims to enable industry players to get up to speed with the ongoing developments of aviation operations in Singapore. Present at the review were the Changi Airport Group (CAG), International Air Transport Association (IATA), Airline Pilots' Association-Singapore, Airline Operators' Committee, Meteorological Service Division (MSD) and the Republic of Singapore Air Force (RSAF).

Topics discussed included CAAS' updates on the Singapore Performance Based Navigation Plan, the optimised profile descent operational trials at Changi and a review of the Air Traffic Services customer satisfaction survey 2009. CAG also presented a report on improving the effectiveness of airport emergency services while touching on some of the best practices that were implemented in 2009. MSD rounded off the discussion with a look at MESSIR-NET: An interactive web-application for aviation weather products and services.

The event was well received, with IATA commenting that it was pleased to see the various agencies adopting a proactive attitude towards improving airline safety and efficiency.



Active discussions and exchanges continue into the lunch networking session.



(L to R) Jeffrey Loke, Senior ATC Manager (Air Traffic Management), CAAS; Geoff Housell, Assistant Director, SO & I Air Traffic Management, IATA and Hermizan Jumari, Air Traffic Control Manager (Air Traffic Management), CAAS