## **Profiles of SAA Senior Fellows**

### Mr Stephen P. Creamer



Steve Creamer served as Director of the Air Navigation Bureau at ICAO from April 2015 through June 2023, completing his tenure at ICAO as a Senior Advisor to the Secretary-General in September 2023.

Steve began his aviation career in as an air traffic controller and is a private pilot. Steve previously held a number of managerial and executive roles at the U.S. Federal Aviation Administration with over 33 years' experience in the Air Traffic and International Aviation organizations. He served as a member of the ICAO Air Navigation Commission as well.

At ICAO, he was responsible for the delivery of safety and air navigation strategic outcomes, integrating security and environmental requirements into developing ICAO SARPs and PANS. During his tenure, ICAO kept pace with industry developments with innovative and engaging symposia, specialized workgroups and now remote conferencing to help Member States and industry stakeholders tackle complex challenges like safe carriage of lithium batteries, safe digital connectivity of safety systems, new remote flying technology, enhanced runway safety procedures and enhanced aircraft tracking systems, among many others. ICAO was credited with innovative leadership to keep aviation safety standards harmonized during the COVID-19 pandemic, guiding Member States on operational mitigations that allowed international air cargo operations throughout the crisis. He also served the ICAO Council advising Member States to successfully resolve complex airspace design negotiations in several regions.

## Mr Patrick Ky



Mr Patrick Ky is the Chief Executive Officer of International Centre for Aviation Innovation.

Prior to this, Mr Ky was the Executive Director of the European Aviation Safety Agency (EASA) from 1 September 2013 to 31 August 2023. Prior to leading EASA, Mr Ky was in charge of SESAR, Europe's ATM modernisation programme. He also held different managerial and policy positions in the French Civil Aviation Authority, in a consulting company, in Eurocontrol and in the European Commission. In 2013, Mr Ky was the recipient of the Glen A. Gilbert Memorial Award of the Air Traffic Controllers Association as a recognition of his achievements in the field of aviation and for being an advocate of innovation and change in air traffic control. In 2015, he was designated "Industry Leader of the Year" by the German publication Flieger Magazine for his commitment to develop simpler, better and lighter rules for General Aviation. He is a Knight of the French Legion d'Honneur, and a Fellow of the Royal Aeronautical Society.

Mr Ky is a graduate from Ecole Polytechnique and the Civil Aviation Engineering School in France. He holds Masters degrees in economics from the University of Toulouse and the Massachusetts Institute of Technology

#### Mr Mak Swee Wah



Mr Mak Swee Wah retired as Executive Vice President Operations and Chief Operations Officer on 9 September 2023 after 40 years with Singapore Airlines. During his tenure, Mr Mak has held a number of senior management roles in Singapore as well as overseas.

Mr Mak was appointed General Manager for SilkAir in 1997. After 2000, he held senior management positions in the marketing, planning and operational areas in Singapore Airlines. Following his promotion to Executive Vice President in 2008, he has helmed both the Operations and Commercial portfolios, and was also the Chairman of SilkAir. Mr Mak chaired the Restart Task Force that played a pivotal role in managing the SIA's Group's response to the Covid-19 pandemic. This helped to ensure that the organisation was operationally ready to be first off the blocks when the recovery eventually came.

Mr Mak has joined the board of directors at Sats as an independent, non-executive director, as well as a member of its audit committee, after his retirement.

He holds a master's degree in science majoring in operational research, and a Bachelor of Science with first class honours in accounting and finance from the London School of Economics and Political Science

# Mr Ng Chin Hwee



Mr Ng Chin Hwee is a Board Director of SMRT Trains Ltd., a role he took on since 1 November 2023. He retired from his last role as Chief Executive Officer of SGX-listed SIA Engineering Company on 30 September 2023. Mr Ng joined Singapore Airlines in 1985 where he was appointed to various senior positions in Singapore and overseas. In 2004, he assumed the position of President & Chief Executive Officer of Singapore Airport Terminal Services Ltd (SATS).

He left SATS to rejoin Singapore Airlines as Executive Vice President for Human Resources and Planning on 1 January 2008. He assumed the position of Executive Vice President Human Resources and Operations on 1 February 2011 and was in charge of the divisions of Cabin Crew, Engineering, Flight Operations, Customer Services and Operations, and Human Resources.

Mr Ng held several board directorship positions during his career. In addition, he sat on several Committees, including ACCORD (Advisory Council on Community Relations in Defence), Advisory Board at SUTD (Engineering Systems and Design Pillar) as well as the selection committees for the President's Science and Technology Award and President's Challenge Social Enterprise Award.

Mr Ng holds a Master of Science degree in Management (MBA) from the Massachusetts Institute of Technology, USA, and a Bachelor of Engineering (First-Class Honours) from the National University of Singapore.

### Mr Yacoob Piperdi



Mr Yacoob Piperdi is the former Chief Executive Officer, Gateway Services, of SATS Ltd. He joined the company in April 1981.

He has assumed various positions including Executive Vice President, Food Solutions; Senior Vice President, Cargo Services; Vice President, Apron Services; Vice President, Cargo Services; and Vice President, Inflight Catering Centre 2. He also held other managerial positions in apron and baggage, passenger services, marketing, and SIA Ground Services, where he was responsible for network procedures and ground handling contracts.

During his term in Food Solutions and Gateway Services, he spearheaded the Group's entry into an airside perishable handling centre (Coolport), an automated eCommerce facility within the airfreight terminal complex (eHub), and the sports catering, cruise terminal management and inflight duty-free and duty-paid retail sales businesses. He sat on various boards of SATS' joint-venture companies. He was a member of Saudi Arabia's private sector logistics advisory team. More recently he served as an advisor to Malaysia Airlines on inflight catering, and is currently serving as a consultant to Air India on its transformation of ground services. Mr Piperdi graduated from the National University of Singapore with a Bachelor of Arts (Honours) degree, majoring in English.