



Warehouse Cargo Coordinator

MOHAMED SUHAIMI BIN SULAIMAN

**WAREHOUSE CARGO COORDINATOR,
IMPORT OPERATIONS,
SATS**

17 YEARS IN AVIATION

Job description

Suhaimi's role as Warehouse Cargo Coordinator forms the backbone of cargo handling. He plays an integral role in the success of Singapore as a global hub for air cargo. He is directly involved in inbound and transshipment cargo activities, where he and his peers ensure the right shipments with the correct quantities are delivered to the intended destinations in good condition.

Amidst the myriad goods that are transported through Changi, Suhaimi ensures that the cargo is stored in the correct locations, for example, perishable cargo such as chilled meats and pharmaceutical products that require cold temperature storage are sent to the designated cold room storage locations at SATS Coolport, so that they can maintain their freshness and quality. He also ensures that valuable cargo, such as gold bars, watches and integrated circuits that are commonly sent through Singapore are stored in SATS Cargo's vault and that vulnerable storage areas have heightened security.

A day at work

I start the day by checking the flights assigned to me. I review the inbound flight manifest and pay attention to cargo that requires special handling. I then ensure that all staff handling the flight are aware of the relevant storage locations for special cargo.

I am in charge of about six flights every day. When cargo arrives at the warehouse, I monitor their segregation according to destination and category, such as perishable cargo, general cargo, high value cargo and dangerous goods.

I am assisted by forklift drivers and cargo assistants, and work closely with the Duty Managers to handle special requests from airlines, such as urgent deliveries.

Why I love my job

I love my job because I get to be the first to see and handle the cargo that arrives in Singapore by air. Cargo can range from exotic boats and cars, paintings, helicopters, pharmaceuticals, fresh seafood, vegetables and fruits, to extremely large cargo such as deep sea drilling equipment that has to be offloaded from the nose of the freighter.

This job requires me to keep fit and maintain my mental concentration. It gives me great job satisfaction as I ensure that care is given to the cargo that comes in, and that the cargo is delivered on time. I also get to meet a lot of people, and I enjoy the good teamwork and camaraderie among my fellow colleagues.

How I got into aviation

I always had a keen interest in logistics and air cargo. There was a job opportunity back then, and I instantly took it up!

Personal qualities needed

You need to have a keen interest in aviation and logistics and enjoy working in shifts. You should also be a team player, be meticulous and enjoy working with multi-national colleagues.

Entry requirements

To join SATS as an Equipment Operator, you should have minimum GCE 'N'/'O' Level qualifications, be at least 21 years old, have the ability to read, write and communicate in English and possess a valid Class 3 driving license.

Possible career progression



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