

17 September 2021

**REPATRIATION OF CREW OF FOREIGN AIR OPERATORS WHO ARE SUBJECT
TO A QUARANTINE ORDER**

This Circular provides guidance to foreign air operators on repatriation of crew who are issued with a quarantine order (“QO”) under the Infectious Diseases Act by the Ministry of Health (“MOH”).

2 Foreign air operators should contact MOH QO operations at MOH_QO_Ops_Centre@moh.gov.sg and MOH_OPS_Centre@moh.gov.sg for requests to repatriate such crew and make arrangements:

- (a) to obtain the following from the appropriate State(s) of destination and transit (where applicable):
 - (i) an acknowledgement that the State is aware that the crew member has been issued with a QO by MOH as he or she is, or suspected to be, a carrier of the COVID-19 virus, or has had close contact with a COVID-19 case; and
 - (ii) an agreement that the crew member would be allowed entry;
- (b) for the conveyance and escort of the crew member from the Government Quarantine Facility (“GQF”) where the crew member is serving QO to the airport for his or her flight out of Singapore;
- (c) to ensure that the crew member is isolated from other persons in the aircraft; and

- (d) if the repatriation is by a commercial passenger flight that is operated by another air operator, ensure that the air operator carrying the crew member is aware that the crew member has been issued with a QO by MOH and is agreeable with transporting that crew member.

3 The air operator should keep CAAS informed of repatriation requests by email to [caas fs fos@caas.gov.sg](mailto:caas_fs_fos@caas.gov.sg).

Alan Foo
Senior Director (Safety Regulation Group)
Civil Aviation Authority of Singapore

[no signature required]