

9 February 2021

## **UPDATE ON BORDER MEASURES FOR TRAVELLERS WITH TRAVEL HISTORY TO VIETNAM AND NEW SOUTH WALES, AUSTRALIA**

We refer to CAAS Circulars 2020/39 dated 1 October 2020 and 2020/49 dated 22 December 2020.

2 The Multi-Ministry Taskforce has been closely monitoring the global COVID-19 situation and will be tightening border measures for travellers with travel history to Vietnam, and lifting border restrictions to allow short-term visitors with travel history to New South Wales (NSW), Australia, to enter Singapore. Please refer to the Ministry of Health's (MOH) press release in **Annex A**.

### **Tightening of Border Measures for Travellers with Travel History to Vietnam**

3 With effect from **12 February 2021, 2359hrs** (Singapore time):

- (a) Short-term visitors holding an Air Travel Pass (ATP) with travel history to Vietnam within the last 14 days before departure for Singapore, will not be allowed to enter Singapore.
- (b) Singapore Citizens, Permanent Residents and Long-Term Pass holders entering Singapore with travel history to Vietnam within the last 14 days before departure for Singapore, will be subject to a 14-day Stay Home Notice (SHN) at a dedicated facility with a COVID-19 Polymerase Chain Reaction (PCR) test before the end of the SHN period.
- (c) In addition, Long-Term Pass holders with travel history to Vietnam within the last 14 days before departure for Singapore, will be required to take a COVID-19 PCR test within 72 hours before departure and present a valid negative COVID-19 test to enter Singapore. For more information on the pre-departure test, please see CAAS Circular 2021/14 dated 9 February 2021.

4 Long-Term Pass holders will still be required to have an Approval Letter of Entry issued by the Immigration and Checkpoints Authority (ICA), the Ministry of Manpower (MOM) or the Ministry of Education (MOE), and present it to airline staff at check-in at the point of departure, and to the ICA officer at the checkpoint upon arrival in Singapore.

## Lifting of Border Restrictions for Travellers with Travel History to NSW, Australia

### Short-term Visitors

5 With immediate effect, short-term visitors from NSW, Australia can apply for an ATP for entry into Singapore at <https://safetravel.ica.gov.sg/><sup>1</sup>.

6 From **10 February 2021, 2359hrs** (Singapore time), all short-term visitors from Australia, entering Singapore with an ATP must:

- (a) have been in Australia in the last 14 consecutive days before departing for Singapore;
- (b) travel to Singapore on a direct flight without transit via another country/region;
- (c) purchase travel insurance, with a minimum coverage of \$30,000 for COVID-19-related medical treatment and hospitalisation costs, prior to travel to Singapore; and
- (d) show the following documents to airline staff at check-in at the point of departure, and to the ICA officer at the checkpoint upon arrival in Singapore:
  - (i) a valid ATP approval letter (electronic or physical copy) for the specified period of entry into Singapore;
  - (ii) a valid visa (for visa-required passport holders); and
  - (iii) a mobile device with the TraceTogether<sup>2</sup> app already downloaded, with mobile number and profile registered<sup>3</sup>. The airline staff should verify this by getting the visitor to click on the TraceTogether app on their mobile device and show the holding screen. See the holding screen at **Annex B1** that will appear if the visitor's profile is registered on the app. If the visitor does not have the TraceTogether app, the airline staff should check that the visitor has an electronic or physical

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<sup>1</sup> Visitors can apply for the single-entry ATP, at no charge, between seven and thirty calendar days prior to their intended date of entry into Singapore. More details can be found at <https://safetravel.ica.gov.sg/>.

<sup>2</sup> Travellers will have to ensure that their mobile devices are compatible with the TraceTogether app. They can download the app at <https://www.tracetgether.gov.sg/>. Mobile devices that are incompatible with the TraceTogether app include: Phones that do not have access to Apple App Store, Google Play store, or Huawei App Gallery, non-camera phones, phones with Android version 5.0 and below, phones with iOS version 9 and below, phones running on Blackberry OS or Symbian OS, phones with a Mobile Device Management (MDM) system installed by employers that prevents downloads from the Apple App Store, Google Play Store, or Huawei App Gallery.

<sup>3</sup> This does not apply to children aged 12 years old or younger in that calendar year and travelling with a parent or guardian, or those who are unable to use a mobile device due to a certified disability and/or special need.

copy of his/her booking confirmation for a mobile device from Changi Recommends. Otherwise, please have the ATP holder make a booking for a mobile device on the Changi Recommends website prior to accepting them for boarding to Singapore.

7 Visitors from Australia, entering Singapore with an ATP will be required to undergo a COVID-19 PCR test<sup>4</sup> upon arrival at the airport. To expedite the COVID-19 PCR test at the airport, they should register and make payment at <https://safetravel.changiairport.com> before departing for Singapore<sup>5</sup>.

#### Singapore Citizens, Permanent Residents, and Long-Term Pass Holders

8 Singapore Citizens, Permanent Residents, and Long-Term Pass holders are not required to apply for an ATP to travel to Singapore from Australia. However, Long-Term Pass holders will still be required to have an Approval Letter of Entry issued by the ICA, the Ministry of Manpower or the Ministry of Education, and present it to airline staff at check-in at the point of departure, and to the ICA officer at the checkpoint upon arrival in Singapore.

9 From **10 February 2021, 2359hrs** (Singapore time), Singapore Citizens, Permanent Residents and Long-Term Pass holders returning from Australia will be required to undergo a COVID-19 PCR test at the airport upon arrival in Singapore. To expedite the COVID-19 PCR test at the airport, they are strongly encouraged to register and make payment at <https://safetravel.changiairport.com> before departing for Singapore.

10 Airlines must ensure full compliance with the measures in force, including screening of passengers' recent travel history and the necessary approval letters where applicable, at the point of departure for all flights to Singapore. The information on the additional precautionary measures will be updated in the IATA Timatic service.

11 Existing Not-To-Land (NTL) policies and procedures will apply for passengers who are denied entry into Singapore.

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<sup>4</sup> This requirement does not apply to children aged six and below. Age is calculated based on calendar year. For example, if travellers are entering Singapore in the year 2021, those born between the years 2015 and 2021 are not required to undergo a COVID-19 PCR test upon arrival in Singapore.

<sup>5</sup> After taking the COVID-19 PCR test, they are to take private transportation, taxi, or private hire car from the airport to their declared place of accommodation. They must remain isolated at the accommodation pending the outcome of the test result. The test results will be out within 48 hours. If the test result is negative, they will be allowed to go about their activities in Singapore, without a need to serve a Stay-Home Notice (SHN). Visitors may refer to the Singapore Hotel Association (SHA) website <https://sha.org.sg> for the list of hotels approved to receive visitors travelling to Singapore on the ATP.

12 This Circular will, **with effect from 10 February 2021, 2359 hours (Singapore time)**, supersede CAAS Circulars 2020/39 dated 1 October 2020 and 2020/49 dated 22 December 2020.

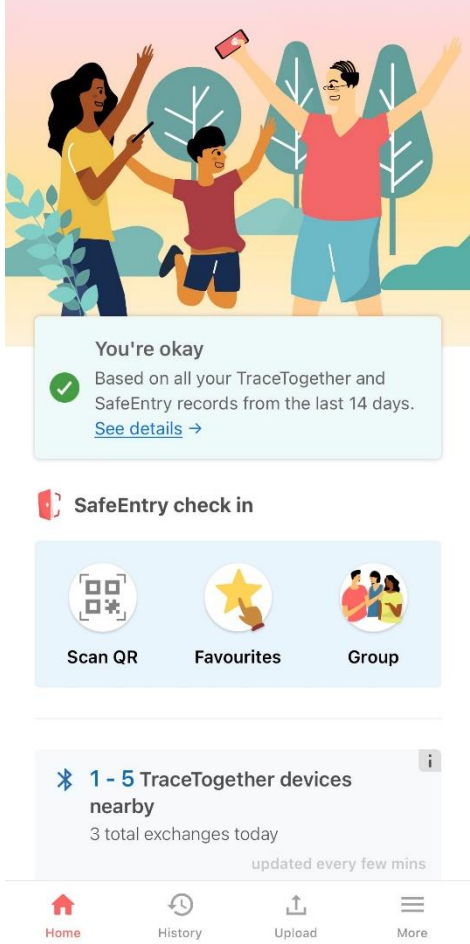
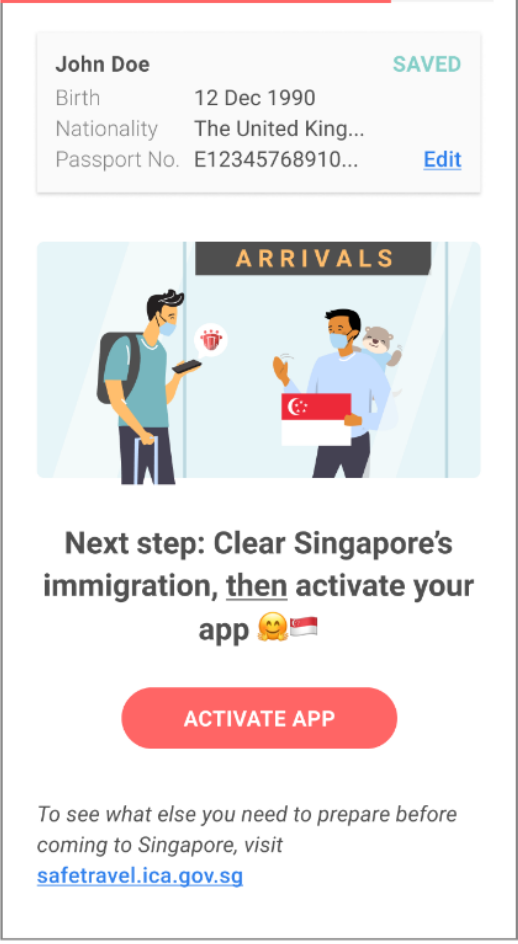
Margaret Tan  
Director (Airport Operations Regulation & Aviation Security)  
Civil Aviation Authority of Singapore  
[no signature required]

## **Annex A**

Please refer to:

[https://www.moh.gov.sg/news-highlights/details/updates-on-border-measures-for-travellers-from-vietnam-new-south-wales-\(australia\)-and-business-travel-pass-scheme](https://www.moh.gov.sg/news-highlights/details/updates-on-border-measures-for-travellers-from-vietnam-new-south-wales-(australia)-and-business-travel-pass-scheme)

## Annex B1

<h3><u>TT App Home Screen (Old version)</u></h3>	<h3><u>TT App Holding Screen (New version of TT app rolled out since 1 Feb 2021)</u></h3>
 <p><b>You're okay</b> Based on all your TraceTogether and SafeEntry records from the last 14 days. <a href="#">See details →</a></p> <p><b>SafeEntry check in</b></p> <p>Scan QR   Favourites   Group</p> <p><b>1 - 5 TraceTogether devices nearby</b> 3 total exchanges today updated every few mins</p> <p>Home   History   Upload   More</p>	 <p><b>John Doe</b> <span>SAVED</span> Birth 12 Dec 1990 Nationality The United King... Passport No. E12345768910... <a href="#">Edit</a></p> <p><b>ARRIVALS</b></p> <p><b>Next step: Clear Singapore's immigration, then activate your app</b> 🇸🇬</p> <p><b>ACTIVATE APP</b></p> <p>To see what else you need to prepare before coming to Singapore, visit <a href="https://safetravel.ica.gov.sg">safetravel.ica.gov.sg</a></p>

Note: Either one of the two screens may be shown, depending on the version of the app that the traveller is using.