

5 August 2021

## UPDATE ON BORDER MEASURES FOR TRAVELLERS WITH TRAVEL HISTORY TO TAIWAN

The Multi-Ministry Taskforce has been closely monitoring the global COVID-19 situation and will be lifting border restrictions to allow short-term visitors with travel history to Taiwan to enter Singapore. Please refer to the Ministry of Health's (MOH) press release in **Annex A**.

2 With immediate effect, short-term visitors from Taiwan can apply for an ATP for entry into Singapore at <https://safetravel.ica.gov.sg/><sup>1</sup>.

3 From **7 August 2021, 2359hrs** (Singapore time), all short-term visitors from Taiwan entering Singapore with an ATP must:

- (a) have been in Taiwan in the last 21 consecutive days<sup>2</sup> before departing for Singapore;
- (b) travel to Singapore on a direct flight without transit via another country/region;
- (c) purchase travel insurance, with a minimum coverage of \$30,000 for COVID-19-related medical treatment and hospitalisation costs, prior to travel to Singapore; and
- (d) show the following documents to airline staff at check-in at the point of departure, and to the ICA officer at the checkpoint upon arrival in Singapore:
  - (i) a valid ATP approval letter (electronic or physical copy) for the specified period of entry into Singapore;
  - (ii) a valid visa (for visa-required passport holders); and

---

<sup>1</sup> Visitors can apply for the single-entry ATP, at no charge, between seven and thirty calendar days prior to their intended date of entry into Singapore. More details can be found at <https://safetravel.ica.gov.sg/>.

<sup>2</sup> If the scheduled day of departure of the flight is D (e.g. 8 Aug 2021), the traveller must have remained in his/her declared point of departure from D-21 to D (i.e. 18 July to 8 August 2021).

- (iii) a mobile device with the TraceTogether<sup>3</sup> app already downloaded, with mobile number and profile registered. The airline staff should verify this by getting the visitor to click on the TraceTogether app on their mobile device and show the holding screen. If the visitor does not have the TraceTogether app, the airline staff should check that the visitor has an electronic or physical copy of his/her booking confirmation for a mobile device from Changi Recommends. Otherwise, please have the ATP holder make a booking for a mobile device on the Changi Recommends website prior to accepting them for boarding to Singapore.

4 Short-term visitors entering Singapore with an ATP will be required to undergo a COVID-19 PCR test<sup>1</sup> upon arrival at the airport.

5 Airlines must ensure full compliance with the border measures in force, including screening of passengers' recent travel history and the necessary approval letters where applicable, at the point of departure for all flights to Singapore. Existing Not-To-Land (NTL) policies and procedures will apply for passengers, who are denied entry into Singapore if they do not meet Singapore's prevailing entry requirements or who are not allowed to transfer/transit through Singapore.

6 Information on the additional requirements will be updated in the IATA Timatic service.

7 This Circular will, with effect from **7 August 2021, 2359hrs** (Singapore time), supersede CAAS Circular 2021/30 dated 16 May 2021.

Margaret Tan  
Director (Airport Operations Regulation & Aviation Security)  
Civil Aviation Authority of Singapore

[no signature required]

---

<sup>3</sup> This does not apply to children aged 6 years old or younger in that calendar year. Children who are aged 7 to 12 years in that calendar year, and those unable to use a mobile device due to a certified disability and/or special need, are eligible to be issued TraceTogether tokens.

Travellers who need to download the TraceTogether App will have to ensure that their mobile devices are compatible with the app. They can download the app at <https://www.tracetgether.gov.sg/>. Mobile devices that are incompatible with the TraceTogether app include: Phones that do not have access to Apple App Store, Google Play store, or Huawei App Gallery, non-camera phones, phones with Android version 5.0 and below, phones with iOS version 9 and below, phones running on Blackberry OS or Symbian OS, phones with a Mobile Device Management (MDM) system installed by employers that prevents downloads from the Apple App Store, Google Play Store, or Huawei App Gallery.

## **Annex A**

Please refer to:

<https://www.moh.gov.sg/news-highlights/details/updates-on-border-measures-for-travellers-from-taiwan5aug>