

## CAAS Circular 19/2022

30 March 2022

### **COVID-19 - PRE-FLIGHT MEASURES AND REQUIREMENTS FOR PASSENGERS ON FLIGHTS TO SINGAPORE**

This Circular informs air operators of the further requirements specified by the Director-General of Civil Aviation (DGCA) pursuant to the CAAS Directive No. 5/2022 (“the Directive”), which comes into effect on 31 March 2022, 2359 hours (Singapore time).

2 Under the Vaccinated Travel Framework, all fully vaccinated travellers<sup>1</sup> whose travel history<sup>2</sup>, in the last 7 consecutive days prior to departure for Singapore, does not include travel to any country or region classified by the Singapore Ministry of Health as a Restricted Category<sup>3</sup> country or region, would be able to enter Singapore quarantine-free, via any flight. Unvaccinated or partially vaccinated travellers and travellers with travel history to a Restricted Category country or region will be served a Stay-Home Notice (SHN) and must quarantine at a declared place of accommodation. Every flight into Singapore may carry vaccinated and unvaccinated passengers.

#### **Retirement of Vaccinated Travel Lane (VTL) and Air Travel Pass (ATP) Arrangements**

3 We had introduced the VTL and ATP arrangements to allow fully vaccinated travellers from VTL countries or regions, and travellers from Low-infection Category countries or regions respectively to enter Singapore quarantine-free and for any purpose. With effect from **31 March 2022, 2359 hours (Singapore time)**, the VTL and ATP arrangements will be retired. There will no longer be designated VTL flights and there is no longer a requirement to obtain a Vaccinated Travel Pass (VTP) or ATP.

#### **Singapore Arrival Card (SGAC)**

4 It is mandatory for all passengers seeking to enter Singapore to submit their SGAC within 3 days before arrival in Singapore. Air operators should advise each passenger to show his or her SGAC acknowledgement email at check-in, as it indicates the documents that air operators must check to allow boarding. For instance, there is no need for air operators to check for a proof of vaccination or entry approval if these have been pre-verified on the SGAC submission.

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<sup>1</sup> This refers to a passenger who is fully vaccinated in accordance with the criteria specified on the website of the Immigration and Checkpoints Authority at <https://safetravel.ica.gov.sg/health/vtsg#acceptedvaccines>.

<sup>2</sup> Travel history does not include countries/regions where the traveller transited within 24 hours en-route to Singapore.

<sup>3</sup> As of 29 March 2022, there are no countries/regions in the Restricted Category.

5 If passengers have not submitted their SGAC, air operators should advise them to do so via <https://eservices.ica.gov.sg/sgarrivalcard>. In the event that the passenger is unable to submit their SGAC, air operators will have to perform manual checks on all required documents to ensure that the passengers meet Singapore's requirements under the Vaccinated Travel Framework.

6 The requirement for air operators to conduct a basic health assessment on passengers at airline check-in has been removed. Nonetheless, air operators should determine whether to accept a passenger for boarding, who appears to have symptoms of or have a communicable disease or any other condition, which could pose a direct threat to the health or safety of other persons, in accordance with their standard operating procedures.

### **Vaccination Requirements**

7 All fully vaccinated travellers must complete their COVID-19 vaccinations with [World Health Organization Emergency Use Listing \(WHO-EUL\) vaccines](#) at least 14 days before entering Singapore.

8 Pursuant to paragraph 4(1)(a) of the Directive, the DGCA has notified that any of the following is proof that a traveller has been fully vaccinated:

- (a) an acceptance letter issued by the Safe Travel Office (STO) confirming that the traveller's vaccination certificate has been verified using the Vaccination Check Portal (see **Annex A** for sample);
- (b) an electronic or physical copy of a vaccination certificate, which must be in the English language or translated into English by a translation service provider, notary public, or embassy of the country or region that issued the document, and which states all of the following:
  - (i) Traveller's name as stated on the passport;
  - (ii) At least 1 other personal identifier (e.g. date of birth or passport number), corresponding exactly with the information in the traveller's passport used for entry into Singapore;
  - (iii) Country or region of vaccination;
  - (iv) Name of vaccine(s) administered<sup>4</sup> (if more than 1 dose, the name of each vaccine administered);
  - (v) Vaccination date(s) (if more than 1 dose, the date each dose was administered),
- (c) vaccination status on the HealthHub app or TraceTogether app (see **Annex B** for sample);

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<sup>4</sup> Please refer to <https://safetravel.ica.gov.sg/health/vtsg> for the list of vaccines accepted by Singapore, and the required doses.

- (d) **[from 15 April 2022]** an acknowledgement email via the SGAC indicating that the traveller's vaccination certificate has been verified.

## Entry Approval Requirements

9 The requirement for short-term visitors and work permit holders to obtain an approval, such as an Approval Letter for Entry (ALE) or a VTP, prior to entering Singapore, have been reviewed. From **31 March 2022, 2359 hours (Singapore time)**, this entry requirement will be removed for **all fully vaccinated short-term visitors and work permit holders**, except non-Malaysian male work permit holders on In-Principle Approval (IPA) in the Construction, Marine Shipyard and Process (CMP) sector, who must continue to obtain an approval for entry.

10 Pursuant to paragraph 4(1)(b) of the Directive, the DGCA has specified that the following passengers are required to provide proof that they have been granted approval to enter Singapore, or exemption from vaccination, as the case may be:

- (a) unvaccinated or partially vaccinated Long-Term Pass and IPA holders aged 18 years or above in that calendar year;
- (b) unvaccinated or partially vaccinated short-term visitors aged 13 years or above in that calendar year.

11 A passenger mentioned in paragraph 10 may provide any of the following as proof that he or she has been granted approval to enter Singapore, or exemption from vaccination:

- (a) an ALE issued by the STO or a Singapore Government agency;
- (b) a letter of exemption from vaccination issued by a Singapore Government agency (see **Annex C** and **Annex D** for samples);
- (c) **[from 15 April 2022]** an acknowledgement email via the Singapore Arrival Card (SGAC) indicating that the traveller's entry approval has been verified.

12 To avoid doubt, the following passengers are not required to provide proof that they have been granted approval to enter Singapore, or exemption from vaccination, to be allowed to board a flight to Singapore:

- (a) unvaccinated or partially vaccinated Singapore Citizens and Permanent Residents;
- (b) Long-Term Pass and IPA holders aged 17 years or below in that calendar year<sup>5</sup>;
- (c) short-term visitors aged 12 years or below in that calendar year<sup>6</sup>.

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<sup>5</sup> Age is calculated based on calendar year. If a Long-Term Pass or IPA holder is entering Singapore in the year of 2022, those born in or after 2005 are not required to be fully vaccinated.

<sup>6</sup> Age is calculated based on calendar year. If a short-term visitor is entering Singapore in the year of 2022, those born in or after 2010 are not required to be fully vaccinated.

## Pre-Departure Test (PDT)

13 Pursuant to paragraph 4(1)(c) of the Directive, the DGCA has specified that the following passengers must provide proof of having taken a PDT for COVID-19:

- (a) every passenger whose travel history, in the last 7 consecutive days<sup>7</sup> prior to departure for Singapore, includes travel to any country or region classified by the Singapore Ministry of Health as a **General Travel Category**<sup>8</sup> country or region, but not travel to any country or region classified as a Restricted Category country or region, and who intends to enter Singapore, must provide proof of having taken any COVID-19 test<sup>9</sup> specified in **Annex E**, within 2 days<sup>10</sup> prior to that departure;
- (b) every passenger whose travel history, in the last 7 consecutive days prior to departure for Singapore, includes travel to any country or region classified by the Singapore Ministry of Health as a **Restricted Category** country or region, and who intends to enter Singapore, must provide proof of having taken any COVID-19 Polymerase Chain Reaction (PCR) test specified in **Annex E**, within 2 days prior to that departure;

14 The proof of a PDT must meet the following requirements:

- (a) in the case of a COVID-19 PCR test, is taken at and issued by an internationally accredited or recognised laboratory, clinic or medical facility specified on the Internet website of the Singapore Ministry of Health at <https://www.moh.gov.sg/covid-19/accreditation-bodies-for-covid-19-testing>;
- (b) in the case of an Antigen Rapid Test (ART), is:
  - (i) administered by a trained professional, including a medical professional or government-recognised trained professional in the country or region of departure; or
  - (ii) a self-administered test that is remotely supervised by an approved ART provider in Singapore;
- (c) in the case of any other COVID-19 test, is administered by a trained professional, including a medical professional or government-recognised trained professional in the country or region of departure;
- (d) is in the English language or translated into English;
- (e) is not handwritten; and
- (f) states:

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<sup>7</sup> To illustrate, if the scheduled day of departure of the flight is D (e.g. 8 April 2022), the last 7 consecutive days refer to D-7 to D (i.e. 1 April to 8 April 2022).

<sup>8</sup> As of 29 March 2022, all countries/regions are in the General Travel Category.

<sup>9</sup> The COVID-19 test specified in **Annex E** may be taken by means of any sampling method.

<sup>10</sup> If the PDT is taken on 1 April 2022, it will be valid for departure up to 3 April 2022, 2359 hours.

- (i) the test result;
- (ii) the date that the test was taken; and
- (iii) the name of the passenger as stated in the passport and at least one other personal identifier such as the date of birth or passport number.

15 Despite paragraph 13, the following passengers are not required to provide proof of having taken a PDT for COVID-19:

- (a) a child aged 2 years or below in that calendar year<sup>11</sup>;
- (b) a passenger who has been exempted by a relevant Singapore Government agency from the requirement of a PDT<sup>12</sup>;
- (c) a transfer or transit passenger who is not seeking entry into Singapore.

16 Pursuant to paragraph 4(1)(d) of the Directive, the DGCA has specified that a passenger may provide proof of having recently recovered from COVID-19 (“proof of recovery”) in lieu of proof of having taken a PDT for COVID-19, as follows:

- (a) a fully vaccinated passenger who provides one of the following:
  - (i) a positive result of any COVID-19 test specified in **Annex E** that –
    - (A) meets the requirements in paragraph 14; and
    - (B) is taken between 7 and 90 days before the scheduled date of departure of the flight to Singapore;
  - (ii) a discharge memo that –
    - (A) states the name of the passenger, and at least one other personal identifier such as the date of birth or passport number corresponding exactly with the information in the passport used for entry into Singapore;
    - (B) states the date of infection or the discharge date, which must be between 7 and 90 days before the scheduled date of departure for the flight to Singapore; and
    - (C) is issued by a relevant state authority or licensed medical professional;

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<sup>11</sup> Age is calculated based on calendar year. If a passenger is entering Singapore in the year of 2022, those born in or after 2020, are not required to take a PDT prior to departure for Singapore.

<sup>12</sup> CAAS will keep airlines informed of the sample exemption letters issued by relevant Singapore government agencies.

- (iii) a positive result of a supervised self-administered ART that is issued by a licensed medical provider in Singapore<sup>13</sup>, that –
  - (A) meets the requirements in paragraph 14(d), (e) and (f); and
  - (B) is taken between 7 and 90 days before the scheduled date of departure of the flight to Singapore;
- (b) a passenger who is unvaccinated or partially vaccinated<sup>14</sup> who provides one of the following:
  - (i) a positive result of any COVID-19 test specified in **Annex E** that –
    - (A) meets the requirements in paragraph 14; and
    - (B) is taken between 14 and 90 days before the scheduled date of departure of the flight to Singapore;
  - (ii) a discharge memo that –
    - (A) states the name of the passenger, and at least one other personal identifier such as the date of birth or passport number corresponding exactly with the information in the passport used for entry into Singapore;
    - (B) states the date of infection or the discharge date, which must be between 14 and 90 days before the scheduled date of departure for the flight to Singapore; and
    - (C) is issued by a relevant state authority or licensed medical professional;
  - (iii) a positive result of a supervised self-administered ART that is issued by a licensed medical provider in Singapore<sup>13</sup>, that –
    - (A) meets the requirements in paragraph 14(d), (e) and (f); and
    - (B) is taken between 14 and 90 days before the scheduled date of departure of the flight to Singapore;

17 Air operators may also refer to the self-help checker at <https://go.gov.sg/recovered-traveller-checker> to determine if recently-recovered travellers can be exempted from the PDT requirement.

18 The two-day period for the PDT mentioned in paragraph 13 of this Circular is determined as follows:

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<sup>13</sup> Overseas supervised self-administered ARTs and HealthHub statuses showing ART “self-administered (under supervision)” will not be accepted.

<sup>14</sup> This refers to a passenger who is partially vaccinated in accordance with the criteria specified on the website of the Immigration and Checkpoints Authority at <https://safetravel.ica.gov.sg/health/vtsg#acceptedvaccines>.

- (a) For a passenger taking a **non-stop flight** to Singapore, the period of 2 days will commence from the scheduled departure day of the flight to Singapore. For example, if the flight is scheduled to depart on 3 April 2022, the PDT must be taken no earlier than 1 April 2022.
- (b) For a passenger taking a **connecting flight** to Singapore:
  - (i) if the total scheduled transit duration on the ground does not exceed 24 hours, the 2-day period will commence from the scheduled departure day of the **first flight** of the journey to Singapore. For example, if the passenger's flight itinerary is LAX-NRT-SIN and his transit duration at NRT is within 24 hours, the PDT must be taken within 2 days of the scheduled departure day of his flight from LAX.
  - (ii) if the total scheduled transit duration on the ground exceeds 24 hours, the 2-day period will commence from the scheduled departure day of the last flight of the journey to Singapore (i.e. the flight to Singapore). For example, if the passenger's flight itinerary is LAX-NRT-HKG-SIN and the total scheduled transit duration at NRT and HKG adds up to more than 24 hours, the PDT must be taken within 2 days of the scheduled departure day of the flight from HKG.

19 Pursuant to paragraph 7(4) of the Directive, the DGCA has specified that every air operator must:

- (a) maintain, for a minimum of four weeks, a record of each passenger's:
  - (i) name, as stated in the passport;
  - (ii) type of PDT or proof of recovery;
  - (iii) date of PDT or proof of recovery;
  - (iv) (if applicable) the PDT result, which must be in English; and
- (b) furnish the necessary information and evidence of such records upon request by CAAS.

20 Air operators should remind their passengers that should any be found to have produced a false or forged COVID-19 test certificate or discharge memo, it will affect the passenger's ability to obtain or sponsor immigration facilities in the future.

21 The requirement to take a PDT is in addition to existing prevailing entry requirements (e.g. requirements for entry approvals) and border health measures for all inbound passengers. Air operators must also ensure that their connecting passengers meet the entry requirements of their destination country or region.

## Compliance with Border Measures

22 A summary of changes to the COVID-19-related requirements for entry into Singapore from **31 March 2022, 2359 hours (Singapore time)** is in the appended table. Details on entry requirements and health protocols can be found on the SafeTravel website (<https://safetravel.ica.gov.sg>).

Vaccination Status	Traveller Archetype	Documents		
		PDT, Proof of Recovery or PDT Exemption Letter	Proof of Vaccination	Entry Approval or Vaccination Exemption Letter
Fully Vaccinated	All travellers	Required	Required	Not Required
Unvaccinated or Partially Vaccinated	<ul style="list-style-type: none"> <li>• Singapore Citizens</li> <li>• Permanent Residents</li> <li>• Long-Term Pass &amp; IPA holders Aged 17 &amp; Below</li> <li>• Short-Term Visitors Aged 12 &amp; Below</li> </ul>	Required	Not Required	Not Required
	<ul style="list-style-type: none"> <li>• Long-Term Pass &amp; IPA holders Aged 18 &amp; Above</li> <li>• Short-Term Visitors Aged 13 &amp; Above</li> </ul>	Required	Not Required	Required

23 Existing inadmissible passenger (commonly referred to as “Not-To-Land (NTL)”) policies and procedures will apply for passengers denied entry into Singapore due to not meeting Singapore’s prevailing entry requirements.

24 Information on the entry requirements for all inbound and transit and transfer passengers will be updated in the IATA Timatic service.

25 This Circular takes effect **from 31 March 2022, 2359 hours (Singapore time) and supersedes:**

- (a) CAAS Circular 09/2022, dated 18 February 2022 (“*Entry Approval and Vaccination Requirements for Long-Term Pass Holders*”);
- (b) Letter to Air Operators Operating Vaccinated Travel Lane (VTL) flights, dated 13 March 2022 (“*COVID-19 Vaccination and Other Requirements for Passengers entering Singapore by Air on VTL Flights*”);
- (c) CAAS Circular 15/2022, dated 14 March 2022 (“*Update on Border Measures for Travellers with Travel History to Macao, Mainland China and Taiwan*”); and
- (d) CAAS Circular 16/2022, dated 19 March 2022 (“*Pre-flight Measures and Requirements for Passengers on Flights to Singapore*”).



26 To avoid doubt, the requirements as described in this Circular are applicable to every passenger whose scheduled time of arrival in Singapore is after 31 March 2022, 2359 hours (Singapore time).

Margaret Tan  
Director (Airport Operations Regulation & Aviation Security)  
Civil Aviation Authority of Singapore

[no signature required]

Annex A

Date: **15 Mar 2022**

Reference number: **VCP-220315000019-Y**



**DIGITAL VERIFICATION OF COVID-19 VACCINATION CERTIFICATE**

To whom it may concern

This is to attest that the following traveller's vaccination certificate has been digitally verified via the Vaccination Check Portal.

Traveller's name <b>TAN AH BEE</b>	
UIN/FIN <b>*****222D</b>	Travel document number <b>A9980</b>
Gender <b>Male</b>	Country/Region of COVID-19 vaccination <b>Singapore</b>
Validity of this document <b>From 15 Mar 2022 to 14 Apr 2022</b>	

2 The traveller may produce this document as proof before departing from the last port of embarkation to Singapore.

Yours sincerely,

THE SAFETRAVEL OFFICE  
SINGAPORE

*This is a computer-generated letter. No signature is required.*

Annex B

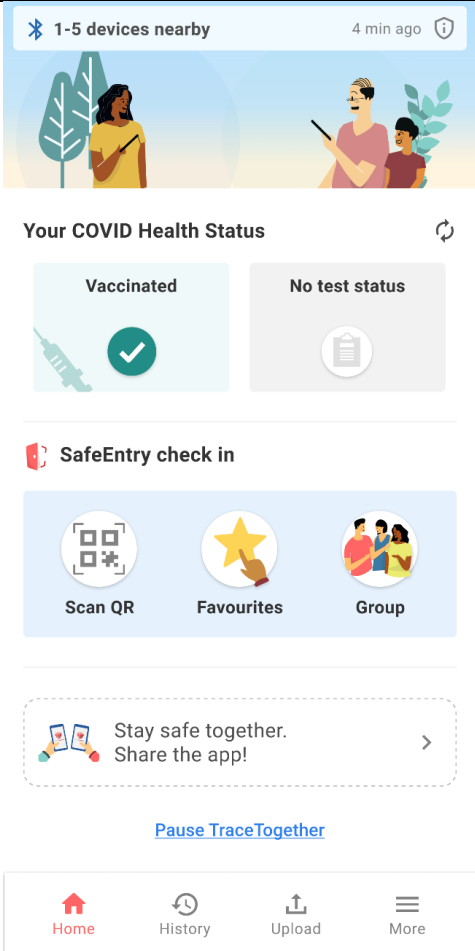

**HealthHub and TraceTogether**

Vaccinated in Singapore

If the traveller was vaccinated in Singapore, he/she must present:

- (A) a vaccination status on the TraceTogether app or HealthHub app; or
- (B) vaccination certificate(s) issued by the Singapore Ministry of Health in English.

For (A), please see sample screenshots below:

Vaccination Status on TraceTogether App	Vaccination Status on HelathHub App
 <p>The screenshot shows the TraceTogether app interface. At the top, it indicates '1-5 devices nearby' and '4 min ago'. Below this is a banner with an illustration of people. The main section is titled 'Your COVID Health Status' and shows two buttons: 'Vaccinated' (with a green checkmark and a syringe icon) and 'No test status' (with a grey document icon). Below this is the 'SafeEntry check in' section with three options: 'Scan QR', 'Favourites', and 'Group'. At the bottom, there is a 'Pause TraceTogether' link and a navigation bar with 'Home', 'History', 'Upload', and 'More'.</p>	 <p>The screenshot shows the HealthHub app interface. It features a 'Vaccination Records' section with an illustration of a family. Below this, it displays a 'Vaccinated' status with the text 'Effective starting 16 MAR 2021'. The records list two doses: '02 MAR 2021 Dose: D2' and '09 FEB 2021 Dose: D1', both from 'KINDER CLINIC PTE LTD (PANDAN VALLEY)'. There is a 'View more' link and a 'Download PDF' button at the bottom.</p>
<p><i>Note: Travellers with a vaccination status indicated as “Additional dose needed” can also be accepted, so long as they have completed the full regimen of their primary vaccination series at least 14 days before their arrival in or transit through Singapore.</i></p>	



## COVID Health Status



MINISTRY OF HEALTH  
SINGAPORE

Last synced: 29 Jul 5:03pm

### Vaccination status

**Vaccinated**



Effective from 26 Nov 2020

[Login to HealthHub for more details](#)

### Overall test status (Based on last 24 hours)

**No test result in the last 24 hours**



Please refer to [MOH's website](#) for



Home



History



Upload



More

Annex C

**MOM's Email Exemption from Vaccination Requirement**

**From:** MOM WPD Advisory (MOM) [wpd\\_advisory@mom.gov.sg](mailto:wpd_advisory@mom.gov.sg)

**Sent:** Tuesday, February 1, 2022 00:05 AM

**To:** 'name@email.com' <[name@email.com](mailto:name@email.com)>

**Subject:** <PASS HOLDER NAME> (PASS HOLDER FIN) has been exempted from the vaccination requirement

**Ref:** PASS HOLDER NAME/FIN/20211228/61b47b388fbd7000132b79dc

Dear Sir/ Madam,

We wish to inform you that <PASS HOLDER NAME> (PASS HOLDER FIN) has been exempted from the requirement to be fully vaccinated before arrival in Singapore. Please ensure that the pass holder presents this letter to the airlines or ferry operators before departure, and at the immigration checkpoints upon arrival in Singapore. If not, the pass holder may be denied entry. This letter is only valid for 30 days from the date it is issued. If the pass holder is not able to enter Singapore by then, submit another application and wait for a new exemption letter.

Controller of Work Passes  
Ministry of Manpower (Singapore)

[No signature required]

## Annex D



Ministry of Education  
SINGAPORE

Date: **XX/XX/2022**

Reference Number: **MOE-VE-XXXXXXXXXXXX**

Dear **Name of Traveller**  
**Passport Number of Traveller**

You have been exempted from the requirement to be fully vaccinated before arrival in Singapore, subject to the conditions stated in **Annex A**.

This letter is **valid for 30 days** and for a **single entry** to Singapore.

Please present this letter to the airlines or ferry operators before departure, and at the immigration checkpoints upon arrival in Singapore. If not, you may be denied entry.

Safe Travel Office (Education)

Ministry of Education • 1 North Buona Vista Drive, Singapore 138675 • <http://www.moe.gov.sg>

Integrity the Foundation • People our Focus • Learning our Passion • Excellence our Pursuit

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**CONFIDENTIALITY:** If this email has been sent to you by mistake, please notify the sender and delete it immediately. As it may contain confidential information, the retention or dissemination of its contents may be an offence under the Official Secrets Act.

## **Annex A**

*For a summary of the vaccination requirements and additional resources, please refer to <https://safetravel.ica.gov.sg/stpl/vaccination-requirements>.*

Please be reminded that in your application for entry and vaccination exemption, you had undertaken to the Singapore Government that you will:

- a. ensure that you are fully vaccinated against COVID-19 by receiving two doses of a vaccine listed under Singapore’s Pandemic Special Access Route (“PSAR”) or the World Health Organization’s Emergency Use Listing (“EUL”) within two months of your arrival date in Singapore, if you are aged 12 and above at the point of arrival, unless:
  - i. upon arrival in Singapore, you furnish valid proof that you have been fully vaccinated against COVID-19 prior to arrival in Singapore and, at your own expense, undergo a serology test at a Public Health Preparedness Clinic and the test result confirms that you are fully vaccinated against COVID-19; or
  - ii. you, at your own expense, seek medical consultation at a Public Health Preparedness Clinic and are certified to be medically ineligible for all vaccines under PSAR or EUL; and
- b. upon request by the Singapore Government and/or your educational institution, immediately furnish to the Singapore Government and/or your educational institution:
  - i. your vaccination records showing that you are fully vaccinated against COVID-19 in accordance with paragraph (a);
  - ii. your serology test result in paragraph (a)(i) and, if such result reflects that you are not fully vaccinated, your vaccination records showing that you are fully vaccinated against COVID-19 in accordance with paragraph (a); or
  - iii. the certification in paragraph (a)(ii) certifying that you are medically ineligible for all vaccines under PSAR or EUL.

You understand and agree that any breach or neglect of any of these undertakings may render you liable to being expelled from your educational institution or having your Student’s Pass cancelled.

## **Annex E**

Below is a non-exhaustive list of accepted COVID-19 tests based on guidelines by the Singapore Ministry of Health (MOH).

<b>Test Type</b>	<b>Sample Source</b>	<b>Status</b>	<b>Modality</b>
PCR test	All	Allowed, all sample types	Professionally administered <sup>1</sup>
RT-PCR Test			
NA-PCR Test			
NAAT PCR Test			
SARS Cov 2 PCR Test			
Rapid PCR test			
LAMP Test			
NAAT Test (all types)			
SARS Cov 2 Rapid Test			Professionally administered or self-administered and remotely supervised by an approved ART provider in Singapore <sup>2</sup>
Antigen			

**Note:** A serology test by blood sample is not an accepted COVID-19 test.

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<sup>1</sup> The COVID-19 test has to be performed by a trained professional (e.g. a medical professional or a Government-recognised trained professional).

<sup>2</sup> Refer to <https://go.gov.sg/remote-art-overseas-sg> for a list of approved remotely supervised ART providers, and the travellers and countries/regions that this service applies to.