

18 February 2022

ESCORTING OF CONNECTING PASSENGERS AT CHANGI AIRPORT

I refer to CAAS Directive No. 11/2021 that came into operation on 1559hrs GMT 31 July 2021 ("Directive") (as amended by Amendment No. 3 with effect from 1559hrs GMT 14 November 2021).

2 Pursuant to paragraph 5 of the Directive, the Director-General of Civil Aviation ("DGCA") has specified that the measures in paragraphs 5 and 7 of the Directive apply to every connecting passenger who boarded the air operator's aircraft from any country or region classified by the Singapore Ministry of Health as a Restricted Category country or region¹.

3 Pursuant to paragraph 8(a) of the Directive, the DGCA has specified that the measures under paragraphs 8(a) and 8(b) of the Directive apply to every connecting passenger who boarded the air operator's aircraft from any country or region other than a Restricted Category country or region.

4 Every connecting passenger who boarded the air operator's aircraft from a Restricted Category country or region is required to be escorted in a group when moving through Changi Airport, in accordance with paragraphs 5(c), 5(d) and 7(a) of the Directive. The number of staff assigned to the group must be in accordance with the escort ratio as specified by the DGCA in paragraph 5 of this Circular.

5 The escort ratio specified by the DGCA, pursuant to paragraphs 5(e)(i) and paragraph 7(b)(i) of the Directive, is set out in the table below:

Number of connecting passengers in the group	Number of staff escorting the group	Position of staff in relation to the group
1 – 15	1	Beside the group
16 - 30	2	One each at the front and back of the group
31 - 45	3	One each at the front, centre and back of the group

¹ Please refer to <https://safetravel.ica.gov.sg/shn-and-swab-summary> for the latest country/region classification.

6 The measures specified herein form part of the Directive and must be complied with. An air operator that fails to comply with the Directive may be liable to a financial penalty pursuant to the Air Navigation (91 – General Operating Rules) Regulations 2018 or the Air Navigation (119 – Air Operator Certification) Regulations 2018, as the case may be. The DGCA may also suspend or revoke an approval to carry connecting passengers or impose restrictions imposed on an approved transfer route, under paragraph 12 of the Directive.

7 This Circular takes effect from 1559 hours GMT 21 February 2022 and supersedes CAAS Circular 2021/85.

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