



Civil Aviation Authority of Singapore

CAAS Circular 2020/36

25 August 2020

SINGAPORE TAKES FIRST STEP TO OPEN UP ENTRY TO VISITORS FROM BRUNEI DARUSSALAM AND NEW ZEALAND WITH AIR TRAVEL PASS

On 21 August 2020, the Multi-Ministry Taskforce announced that Singapore will lift its border restrictions to allow visitors from Brunei Darussalam and New Zealand to enter Singapore and be subject to a COVID-19 test upon arrival in lieu of a Stay-Home Notice (SHN).

2 From 1 September 2020, 1200hrs (Singapore time), visitors from Brunei Darussalam and New Zealand can apply for an Air Travel Pass (ATP) for entry into Singapore on or after 8 September 2020. They can apply for the single-entry ATP at no charge at <https://safetravel.ica.gov.sg>, and must do so between seven and thirty calendar days prior to their intended date of entry into Singapore. Please refer to CAAS' press release at **Annex**.

3 All visitors from Brunei Darussalam and New Zealand must:

- (a) have been in Brunei Darussalam or New Zealand in the last 14 consecutive days before departing for Singapore;
- (b) travel to Singapore on a direct flight without transit;
- (c) show the following documents to airline staff at check-in at the point of departure, and to the ICA¹ officer at the checkpoint upon arrival in Singapore:
 - (i) a valid Air Travel Pass approval letter (electronic or physical copy) for the specified period of entry into Singapore;
 - (ii) a valid visa (for visa-required passport holders); and

¹ Singapore Immigration and Checkpoints Authority

- (iii) a mobile device with the TraceTogether² app downloaded, except children aged 12 years old or younger in that calendar year and travelling with a parent or guardian, or those who are unable to use a mobile device due to a certified disability and/or special need.

4 Singapore Citizens, Permanent Residents, and Long-Term Pass holders are not required to apply for an ATP to travel to Singapore from these countries. However, as announced previously, Long-Term Pass holders will still be required to show an Approval Letter of Entry issued by the ICA, the Ministry of Manpower or the Ministry of Education, to airline staff at check-in at the point of departure, and to the ICA officer at the checkpoint upon arrival in Singapore.

5 All visitors from, and Singapore Citizens, Permanent Residents and Long-Term Pass holders returning from Brunei Darussalam or New Zealand, will be required to undergo a COVID-19 Polymerase Chain Reaction (PCR) test at the airport upon arrival in Singapore³. After taking the COVID-19 PCR test, visitors are to take private transportation, taxi, or private hire car from the airport to their declared place of accommodation⁴. They must remain isolated at the accommodation until the test result is confirmed to be negative. The test results will be out within 48 hours.

6 Airlines operating direct services from Brunei and/or New Zealand must ensure full compliance with the measures in force, including screening of passengers' recent travel history and the necessary approval letters where applicable, at the point of departure for all flights to Singapore. The information on the additional precautionary measures will be updated in the IATA Timatic service.

7 Existing Not-To-Land (NTL) policies and procedures will apply for passengers who are denied entry into Singapore if they do not meet the requirements in paragraphs 3 and 4.

² Travellers will have to ensure that their mobile devices are compatible with the TraceTogether app. They can download the app at <https://www.tracetgether.gov.sg/>. Airlines are to deny boarding to passengers if they refuse to download, or have not downloaded the TraceTogether app because their mobile devices are incompatible with the app. [Mobile devices that are incompatible with the TraceTogether app include: Huawei phones that do not have access to Google Play store (e.g. Mate 30, P40, P40 Pro.), non-camera phones, phones with Android version 5.0 and below, phones with iOS version 9 and below, phones running on Blackberry OS or Symbian OS, phones with a Mobile Device Management (MDM) system installed by employers that prevents downloads from the Google Play store or App Store]

³ To expedite the COVID-19 PCR test at the airport, visitors are strongly encouraged to pre-book and make payment at <https://safetravel.changiairport.com>

⁴ Visitors may refer to the Singapore Hotel Association (SHA) website www.sha.org.sg for the list of hotels approved to receive visitors travelling to Singapore.

8 Any queries on the above measures will be addressed at the virtual Airport Facilitation Committee Meeting scheduled on 26 August 2020 at 1500 hours.

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Civil Aviation Authority of Singapore
[no signature required]

Annex

Please refer to:

<https://www.caas.gov.sg/who-we-are/newsroom/Detail/singapore-takes-first-step-to-open-up-entry-to-visitors-from-brunei-darussalam-and-new-zealand-with-air-travel-pass/>