29 October 2020

SINGAPORE ALLOWS VISITORS FROM
MAINLAND CHINA AND VICTORIA STATE (AUSTRALIA)

On 29 October 2020, CAAS announced that Singapore would lift border restrictions to allow visitors from Mainland China and Victoria State (Australia) to enter Singapore. Please refer to CAAS' media release in **Annex A**.

2   From 30 October 2020, 1200hrs (Singapore time), visitors from Mainland China and Victoria State (Australia) can apply for an Air Travel Pass (ATP) for entry into Singapore on or after 6 November 2020. They can apply for the single-entry ATP at no charge at https://safetravel.ica.gov.sg, between seven and thirty calendar days prior to their intended date of entry into Singapore.

3   All visitors from Mainland China or Victoria State (Australia) entering Singapore with an ATP must:

(a)   have been in Mainland China or Victoria State (Australia) in the last 14 consecutive days before departing for Singapore;

(b)   travel to Singapore on a direct flight without transit via another country;

(c)   show the following documents to airline staff at check-in at the point of departure, and to the ICA[1] officer at the checkpoint upon arrival in Singapore:

(i)   a valid ATP approval letter (electronic or physical copy) for the specified period of entry into Singapore;

(ii)   a valid visa (for visa-required passport holders); and

(iii) a mobile device with the TraceTogether[2] app downloaded, except children aged 12 years old or younger in that calendar year and travelling with a parent or guardian, or those who are unable to use a mobile device due to a certified disability and/or special need.

---

[1] Singapore Immigration and Checkpoints Authority

[2] Travellers will have to ensure that their mobile devices are compatible with the TraceTogether app. They can download the app at https://www.tracetogether.gov.sg/. Airlines are to deny boarding to passengers if they refuse to download, or have not downloaded and activated the TraceTogether app because their mobile devices are incompatible with the app. [Mobile devices that are incompatible with the TraceTogether app include: Huawei phones that do not have access to Google Play store (e.g. Mate 30, P40, P40 Pro.), non-camera phones, phones with Android version 5.0 and below, phones with iOS version 9 and below, phones running on Blackberry OS or Symbian OS, phones with a Mobile Device Management (MDM system installed by employers that prevents downloads from the Google Play store or App Store)]

4   They will be required to undergo a COVID-19 Polymerase Chain Reaction (PCR) test upon arrival at the airport. To expedite the COVID-19 PCR test at the airport, they are strongly encouraged to register and make payment at https://safetravel.changiairport.com before departing for Singapore. After taking the COVID-19 PCR test, they are to take private transportation, taxi, or private hire car from the airport to their declared place of accommodation[3]. They must remain isolated at the accommodation pending the outcome of the test result. The test results will be out within 48 hours. If the test result is negative, they will be allowed to go about their activities in Singapore, without a need to serve a Stay-Home Notice (SHN).

5   Singapore Citizens, Permanent Residents, and Long-Term Pass holders are not required to apply for an ATP to travel to Singapore. However, as announced previously, Long-Term Pass holders will still be required to have an Approval Letter of Entry issued by the ICA, the Ministry of Manpower or the Ministry of Education, and present it to airline staff at check-in at the point of departure, and to the ICA officer at the checkpoint upon arrival in Singapore.

6   With effect from 6 November 2020, 0000hrs, returning Singapore Citizens, Permanent Residents and Long-Term Pass holders will be required to undergo a COVID-19 PCR test at the airport upon arrival in Singapore. To expedite the COVID-19 PCR test at the airport, they are strongly encouraged to register and make payment at https://safetravel.changiairport.com before departing for Singapore.

7   Airlines operating direct services from Mainland China and/or Australia (Victoria State) must ensure full compliance with the measures in force, including screening of passengers' recent travel history and the necessary approval letters where applicable, at the point of departure for all flights to Singapore. The information on the additional precautionary measures will be updated in the IATA Timatic service.

8   Existing Not-To-Land (NTL) policies and procedures will apply for passengers who are denied entry into Singapore if they do not meet the requirements in paragraphs 3 and 5.

Margaret Tan
Director (Airport Economic Regulation & Aviation Security)
Civil Aviation Authority of Singapore
[no signature required]

---

[3] Visitors may refer to the Singapore Hotel Association (SHA) website www.sha.org.sg for the list of hotels approved to receive visitors travelling to Singapore.

Annex A

Please refer to:

https://www.caas.gov.sg/who-we-are/newsroom/Detail/singapore-welcomes-visitors-from-mainland-china-and-victoria-state-(australia)-from-6-november-2020/