



Civil Aviation Authority of Singapore

## CAAS Circular 2020/46

9 December 2020

### **GUIDANCE ON PRE-FLIGHT MEASURES – BASIC HEALTH ASSESSMENT OF PASSENGERS**

This circular provides guidance to air operators on the basic health assessment required in CAAS Directives 9/2020 and 10/2020 (“Directives”).

2 The Directives require air operators to conduct a basic health assessment of passengers, including asking every passenger three specified questions, for each flight. The air operator should record the passenger’s responses to these questions in English and include such information pertaining to the passenger that would allow the passenger to be identified if necessary.

3 The air operator should keep records of the passengers’ responses for a minimum of four weeks, and submit the records to CAAS when requested to do so.

4 Passengers are currently required to complete an electronic Singapore Arrival Card with Health Declaration via the SG Arrival Card (SGAC) e-Service before entry into Singapore. The air operator should remind its passengers to be truthful in making both the statutory health declaration and giving responses to the air operator’s basic health assessment. The air operator should require its passengers to inform the air operator if there is a change in his or her health condition after the basic health assessment was made.

5 CAAS may request air operators for information and evidence of their implementation of the basic health assessment.

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