

11 December 2020

## SINGAPORE ALLOWS VISITORS FROM TAIWAN

On 11 December 2020, CAAS announced that Singapore will lift border restrictions to allow visitors from Taiwan to enter Singapore. Please see CAAS' media release in **Annex A**.

2 Visitors from Taiwan can apply for an Air Travel Pass (ATP) from 11 December 2020 for entry into Singapore on or after 18 December 2020. Applications can be made at no charge at <https://safetravel.ica.gov.sg>, between seven and thirty calendar days prior to their intended date of entry into Singapore.

3 All visitors from Taiwan entering Singapore with an ATP must:

- (a) have been in Taiwan in the last 14 consecutive days before departing for Singapore;
- (b) travel to Singapore on a direct flight without transit via another country/region;
- (c) show the following documents to airline staff at check-in at the point of departure, and to the ICA<sup>1</sup> officer at the checkpoint upon arrival in Singapore:
  - (i) a valid ATP approval letter (electronic or physical copy) for the specified period of entry into Singapore;
  - (ii) a valid visa (for visa-required passport holders); and

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<sup>1</sup> Singapore Immigration and Checkpoints Authority

(iii) one of the following (except children aged 12 years old or younger in that calendar year and travelling with a parent or guardian, or those who are unable to use a mobile device due to a certified disability and/or special need):

1) **a mobile device with the TraceTogether<sup>2</sup> app already downloaded and activated**

The airline staff should verify this by getting the visitor to click on the TraceTogether app on their mobile device, which will show that the App is activated. See the intended page at **Annex B** that will appear if the App is activated.

2) **a mobile device with the TraceTogether app already downloaded but not activated** (i.e. the visitor is unable to show the intended page at **Annex B**)

The airline staff should check that the visitor has an electronic or physical copy of his/her booking confirmation for a Singapore SIM card from Changi Recommends, which is to be installed on that phone to activate the TraceTogether App. Otherwise, please have the visitor make a booking for a Singapore SIM card on the Changi Recommends website prior to accepting them for boarding to Singapore. (The sample booking confirmation for a Singapore SIM card will be provided to airlines once it is available.)

3) **a mobile device without the TraceTogether app**

The airline staff should check that the visitor has an electronic or physical copy of his/her booking confirmation for a mobile device from Changi Recommends. Otherwise, please have the ATP holder make a booking for a mobile device on the Changi Recommends website, on which the visitor will download and activate the TraceTogether app, prior to accepting them for boarding to Singapore. (The sample booking confirmation for a mobile device will be provided to airlines once it is available.)

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<sup>2</sup> Travellers will have to ensure that their mobile devices are compatible with the TraceTogether app. They can download the app at <https://www.tracetgether.gov.sg/>. Mobile devices that are incompatible with the TraceTogether app include: Phones that do not have access to Apple App Store, Google Play store, or Huawei App Gallery, non-camera phones, phones with Android version 5.0 and below, phones with iOS version 9 and below, phones running on Blackberry OS or Symbian OS, phones with a Mobile Device Management (MDM) system installed by employers that prevents downloads from the Apple App Store, Google Play Store, or Huawei App Gallery.

4 Visitors from Taiwan entering Singapore with an ATP will be required to undergo a COVID-19 Polymerase Chain Reaction (PCR) test upon arrival at the airport. To expedite the COVID-19 PCR test at the airport, they should register and make payment at <https://safetravel.changiairport.com> before departing for Singapore. After taking the COVID-19 PCR test, they are to take private transportation, taxi, or private hire car from the airport to their declared place of accommodation<sup>3</sup>. They must remain isolated at the accommodation pending the outcome of the test result. The test results will be out within 48 hours. If the test result is negative, they will be allowed to go about their activities in Singapore, without a need to serve a Stay-Home Notice (SHN).

5 Singapore Citizens, Permanent Residents, and Long-Term Pass holders are not required to apply for an ATP to travel to Singapore from Taiwan. However, Long-Term Pass holders will still be required to have an Approval Letter of Entry issued by the ICA, the Ministry of Manpower or the Ministry of Education, and present it to airline staff at check-in at the point of departure, and to the ICA officer at the checkpoint upon arrival in Singapore.

6 With effect from 18 December 2020, 0000hrs, returning Singapore Citizens, Permanent Residents and Long-Term Pass holders will be required to undergo a COVID-19 PCR test at the airport upon arrival in Singapore. To expedite the COVID-19 PCR test at the airport, they are strongly encouraged to register and make payment at <https://safetravel.changiairport.com> before departing for Singapore.

7 Airlines operating direct services from Taiwan must ensure full compliance with the measures in force, including screening of passengers' recent travel history and the necessary approval letters where applicable, at the point of departure for all flights to Singapore. The information on the additional precautionary measures will be updated in the IATA Timatic service.

8 Existing Not-To-Land (NTL) policies and procedures will apply for passengers who are denied entry into Singapore if they do not meet the requirements in paragraphs 3 and 5.

Margaret Tan  
Director (Airport Operations Regulation & Aviation Security)  
Civil Aviation Authority of Singapore  
[no signature required]

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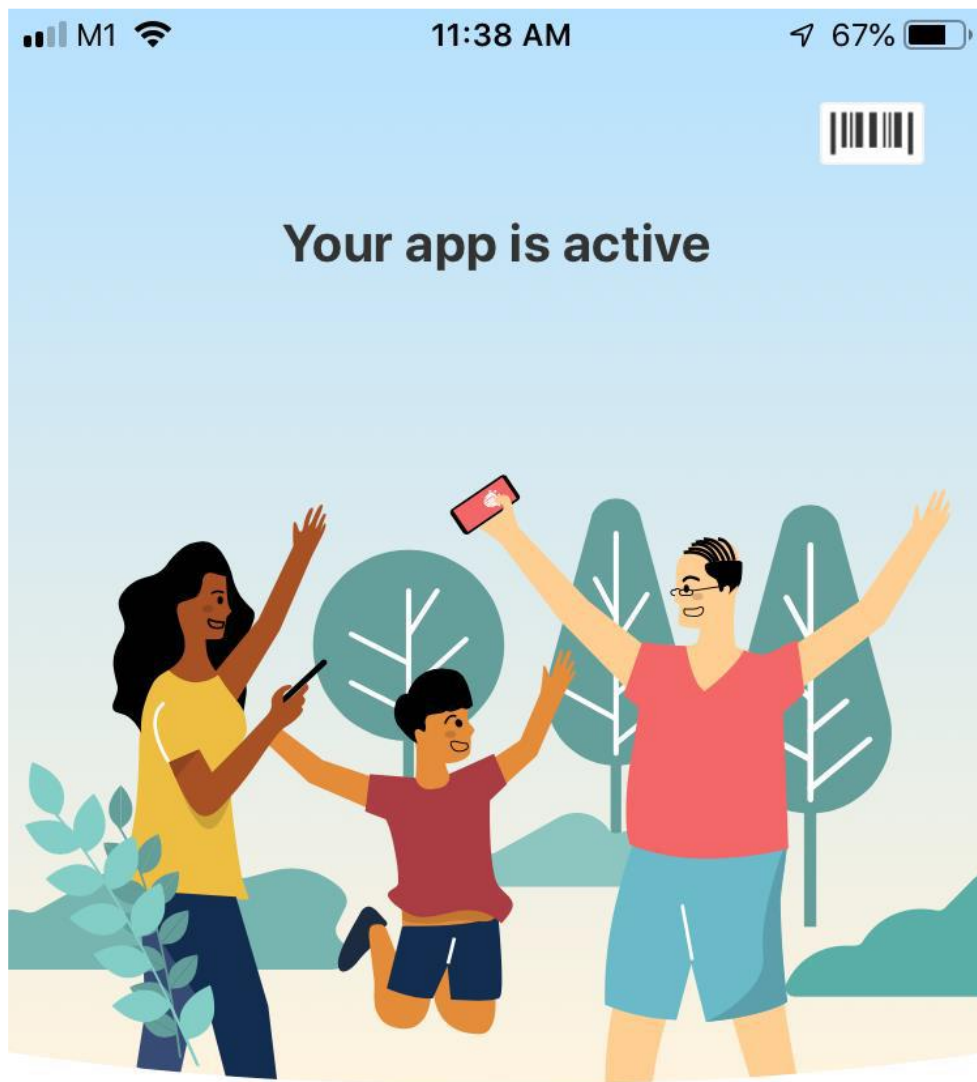
<sup>3</sup> Visitors may refer to the Singapore Hotel Association (SHA) website <https://sha.org.sg> for the list of hotels approved to receive visitors travelling to Singapore on the ATP.

## **Annex A**

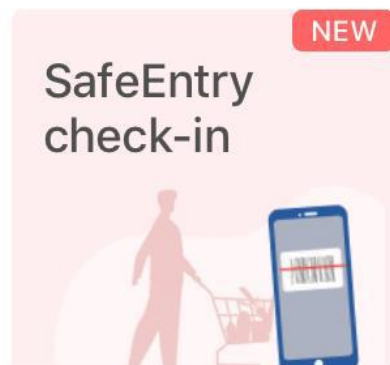
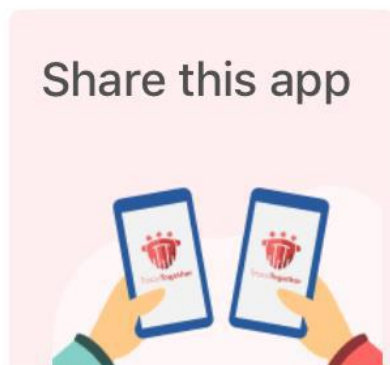
Please refer to:

<https://www.caas.gov.sg/who-we-are/newsroom/Detail/singapore-to-welcome-visitors-from-taiwan-from-18-december-2020/>

**Annex B**



**A safe new normal, together** 🇸🇬



  
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