

## Annex A

### Quotes by Changi Ready Taskforce

1	<p>Dirk Goovaerts Regional CEO for Asia Pacific dnata</p> <p>“It has become increasingly crucial for both airlines and freight forwarders to be supported by a reliable, certified handler that can protect their pharma shipments and ensure the products remain in perfect condition until they reach the end customer. dnata has significantly invested in equipment, facilities, training and certification to ensure the uncompromised integrity of pharmaceuticals in the air cargo supply chain. Our cool dollies offer a temperature-controlled solution for the transportation of temperature-sensitive goods between the dnata Coolchain Centre and an aircraft. In addition, our state-of-the-art cargo handling facilities have temperature-controlled and monitored cold storage rooms to protect all medical air cargo, including vaccines.”</p>
2	<p>Nazri Othman Senior Vice President, Cargo Services SATS Ltd.</p> <p>“SATS Coolport has specialised cold chain handling capabilities with an annual handling capacity of up to 300,000 tonnes. We are investing in additional special equipment to enhance our Coolport capabilities in anticipation of handling and storing higher volumes of pharmaceutical products. In addition to purchasing electric cool dollies and expanding our in-house dry ice production capacity to 4.5 tonnes per day, we have increased our charging points to accommodate more active temperature-controlled containers on site. SATS Coolport is also equipped with a round-the-clock smart temperature monitoring system to ensure temperature integrity for sensitive shipments including vaccines.”</p>
3	<p>Chin Yau Seng Senior Vice President Cargo Singapore Airlines</p> <p>“Singapore Airlines has been working hard to ensure that we are ready for one of the biggest and most important supply chain challenges of our generation the transportation and distribution of COVID-19 vaccines around the world. SIA has a well-established track record of safely and reliably transporting critical pharmaceutical shipments. We will continue to grow our pharmaceutical handling capability by investing in our THRU COOL service and expanding our pharmaceutical quality corridor network. We are also working closely with our service partners to continuously improve pharmaceutical handling processes and capabilities across our network.”</p>