

## ANNEX B: Quotes from industry in response to package

1 Ms Cham Hui Fong
NTUC Deputy Secretary-General and Group Director, Workforce

"We welcome the additional support from the Government to help our aviation workers who continue to be impacted by the COVID-19 pandemic. We will work closely with CAAS and our training partners SSG, WSG and NTUC LearningHub to ensure our workers acquire the necessary skills to help them take on other roles in the sector, as well as identify and plug any training gaps."

2 Mr Goh Choon Phong Chief Executive Officer, Singapore Airlines

"Singapore Airlines is grateful for the Singapore government's continued strong support for the aviation industry. This booster package is a welcome measure that will bolster our ongoing efforts to overcome the challenges that we face, and be in a position of strength to grow and reinforce our leadership in the aviation sector as air travel recovers."

3 Mr Alex Hungate
President & Chief Executive Officer, SATS Ltd

"Government support has enabled SATS to retain core capabilities, and accelerate initiatives that will improve our productivity and services when aviation volume returns to normal."

4 Mr Juffri Ablah
Passenger Services Duty Manager, SATS Ltd

"I am thankful for the opportunity to be cross-trained to handle different tasks during this period. Staying agile on the job has taught me the importance of continuously learning new skills and being flexible. I am confident I will be more efficient when SATS ramps up our operations as more flights return."

Mr Musdalifa Abdullah
Member of the dnata Singapore Board of Directors

"dnata deeply appreciates the additional support provided, which addresses more of our specific challenges as a ground handler. We did not anticipate aviation's recovery to be this slow, so these funds will help us retain our specialised workforce and contribute to ensuring their training and upskilling as we prepare for when flight volumes gradually return. Our status as an aviation hub is essential to the Singapore economy; hence we believe the continuous support will allow the local aviation community to emerge stronger and more agile post the pandemic."