

## Factsheet on the ITE *Higher NITEC* in Airport Operations course

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With the opening of Terminal 4 in 2017 at Changi and planning for Terminal 5 underway, manpower is required to support ground handling services in key areas such as ramp, baggage, cargo and in-flight catering services.

Through CAAS' close partnership with ground handling companies SATS and dnata, the need for a course to train future Ground Handling Specialists was identified. The new *Higher NITEC* in Airport Operations programme, which targets to create a pipeline of an estimated 50-80 workers a year, is poised to meet this demand.

Under the programme's traineeship model, students are expected to spend between 1 to 1.5 days receiving off-the-job training, and the remaining 3.5 to 4 days receiving on-the-job training, at either SATS or dnata. The nature of training is expected to be practical-based, with a strong focus on technology and equipment handling.

SATS and dnata will be providing employment opportunities to graduates from the new course as Ground Handling Specialists in ramp, baggage, cargo and in-flight catering services. There will also be opportunities for future supervisory and managerial roles, as they develop their capabilities at work. Those keen on further academic preparations before entry into the sector can consider the Diploma in Engineering (Aviation Management) offered by Temasek Polytechnic.

The *Higher NITEC* in Airport Operations course will commence in April 2018.